BUSINESS COMPANY PROFILE

إنجاز للخدمات المتحدة Injaz United Services



A partner in doing business

Hotline +968 90902012



## **About Us**

We operate Logistics activities in Oman.

and handle Big volume of inbound shipments to Oman to VIP, SMB Clients with dedicated Logistics professionals to Facilitate the import and Export process to our clients And facilitate the flow of the inbound and outbound Cargoes Transactions with different shipping Mods (Air-Sea-Road) To and from Oman .

# Injaz United Services SPC

- OMANI company working in the activity of postal services and order delivery .
- TRA Licensed by the Telecommunications Regulatory Authority (postal services And related services)
- Has been working in the field of LOGISTICS for three years.
- Considered one of the HIGHEST performing delivery companies in Oman.
- More than active drivers and covers most of the Sultanate's regions.
- EXPERIENCED and qualified drivers.
- FLEET of delivery trucks, buses, refrigerators and motorcycles.
- Administrative staff consisting of employees of the highest degree of Competence and skill.



# **Vision**

Providing the best delivery services, postal services, and various transportation services with distinguished quality and speed of delivery and high accuracy, while offering very competitive prices, and this we achieve through a professional team, a fleet of modern and advanced equipment, and great experience and history in this field that we have By developing ourselves in it through years of work, success and patience.

# **Mission**

To become the best choice for institutions and individuals looking for delivery services, postal services, and transportation services, by preserving our good reputation, achieving the largest spread, and permanent development of the services we provide to achieve the highest customer satisfaction rate in this sector of services at the level of all governorates Sultanate.





# Our message

With the faith we feel about the national role that the various institutions and sectors should play, and with the continuous keeping pace with the rapid pace towards which Oman Vision 2040 is heading towards digital transformation, as it is one of its important pillars, we have drawn in (Injaz) a clear path through our latest strategy to contribute to achieving the growth of the digital renaissance in the Sultanate And to bring us to the satisfaction of our customers and meet their needs locally and globally through the hands of our qualified and distinguished competencies and our strategic partnership.





# **Last Mile Service**

- OMANI company working in the activity of Logistcs service and postal services
- TRA Licensed by the Telecommunications Regulatory Authority (postal services And related services)
- Has been working in the field of LOGISTICS for three years
- Considered one of the HIGHEST performing delivery companies in Oman
- More than 750 active drivers and covers most of the Sultanate's regions
- EXPERIENCED and qualified drivers
- FLEET of delivery trucks, buses, refrigerators and motorcycles
- Administrative staff consisting of 45 employees of the highest degree of Competence and skill
- Packaging Services is available in strong bags and boxes of different sizes and at cost.
- Holding ISO certificates for quality and safety 9001, 14001, 45001



## **Ground Freight**

- We have an operations department specialized in training workers with the latest advanced technology and devices for receiving and receiving goods.
- Preparing the parcels, which is the most important stage of shipping,
   the sender must deliver the postal parcels, and they must be sealed from any damage or breakage, or put stickers indicating that.
- The sender must use airtight packaging to protect the parcel from falling.
- It is the most important stage of shipping. The sender must deliver the parcel Writing the invoice

The Gross and Net weight of the goods

CBM, The size of the goods in terms of length \* width \* height

- The price of delivery and the amount received from the customer.
- The name and number of the sender.
- The name and number of the recipient

State and region of the recipient service type



# Warehousing

- 5300 Sqm, 3120 Pallet Positions.
- 2 Normal Doors, Ventilated WH.

(Warehousing Management System).

- Truck & Tools Meneuvering Space.
- 4 To 5 Levels Racked Storage Outdoor Storage.
- Cctv, Acess Control Through Mobile Application.
- Special Workshop For Client Handling.
- Electronic Data Interchange.
- Inventory Management Control.



- Spare Parts Storage.
- Order Management Fulfillment.
- Physical Inventory Count.
- Pick And Pack Tools .
- Shrink Rapping.
- Repack & Rework.
- Quality Control And Inspection .
- Return Program .
- Transportation Management.





# **Benefits**

- Overnight Deliveries Can Be Arranged.
- Very Experienced In Total Supply chain Management.
- Flexible Hours Of Operation.
- High Level Of Security Through: h Security.
- Motion Activated Video With Tape Library Maintained For 45+ Day.



# **Perimeter Security**

- CCTV Digital is used in the facility currently to maintain perimeter security.
- There is a video recording to enable the view of all vehicles and individuals coming on to the property, and all vehicles and individuals are clearly recognizable (face recognition) in video footage of the perimeter.
- There is adequate lighting to support effective video recording and employee safety in loading and offloading areas.
- There are visible perimeter signs in the local language that indicate "No unauthorized access", or "No unauthorized parking"
- Dock areas and/or delivery areas are covered by color or "day/night" exterior cameras that capture all operations and movement around external dock areas at all times(24/7).



# Facility Exterior, Entry and Exit Points:

- All exterior entry and exit points for both employees and visitors, are including openable windows, skylights, vents, access hatches or other apertures, covered by video. The exterior walls and roof designed and maintained to resist penetration. All dock doors of sufficient strength that they deter and/or delay forced entry by use of small portable hand tools.
- The visitor and workforce entry point(s) covered by video (color or "day/night" cameras), and the individuals clearly recognizable (face recognition) at all times.



# The facility's visitor policy include:

- Visitors log that is maintained for at least 30 days.
- Visitors' badges/passes that must be worn at all times.
- Visitors to be escorted at all times.
- Reconciliation of visitor's badges after visit.
- All employees and other workforce provided with a company ID badge to make them recognizable within the facility.



# The measures in place to identify drivers and vehicles entering the facility:

- Drivers identified using government-issued photo ID.
- Driver log maintained.
- Vehicle details logged manually (license plate, vehicle type).
- Vehicles identified using video.



# Pre-alert process applied to inbound and /or outbound shipments included:

- Departure time.
- Expected arrival time.
- Trucking company.
- Driver name and ID number .
- License plate.
- Arriving cargo reconciled against information on the cargo manifest, including cargo description and weights, labels, marks and piece count.



# Security Systems; Design, Monitoring and Responses:

- At least 45+ days of system transaction records securely stored, backed up, and available for review.
- All recordings are digital, and there is a documented process in place for daily checks of digital recording for when the site is operational.
- Access to video systems, images, and data is tightly controlled, including all hardware, software, and data/video storage, and video is only viewed by authorized personnel.



# **Ocean Freight**

- LCL / FCL / Break Bulk /RORO.
- Consolidation Service.
- Wide Choice Of Ocean Carriers From Any Point On The Globe To Another.
- Terminal-To-Terminal, Door-To-Port, Port -To-Door And Door To Door Services.
- Wide Range Competitive Rate Both Export And Import.
- Document Preparation and Insurance.



# **Air Freight**

- Positive and Pro-Active Relationships with all Major Airlines.
- Door to Door rates and services available.
- Shipments both export and import.
- Direct and daily services.
- Hazardous Cargo.
- Document Preparation and Insurance.



# We are also offering Door to Door (DDP & DDU) service including:

- Pick Up From The Overseas Vendors / Hub Points.
- Handling Inbound Shipments Using Our IOR Service.
- Process All The Bank Approvals.
- Process All The Customs, Permits And Approvals.
- Shipment Release And Delivery / Or Storage If Required.
- Invoicing, Payments Collection.
- Payments Settlement With Vendors / Shippers.



# Cargo Insurance Injaz Unit ed Serivce has a close working relationship with Major insurance Agencies.

Being able to offer its customers "All Risk" Policies (Clause A, B and C) for :

- Marin Insurance.
- Air Insurance.
- Transport Insurance.
- Storage Insurance.



# **Heavy Lift**

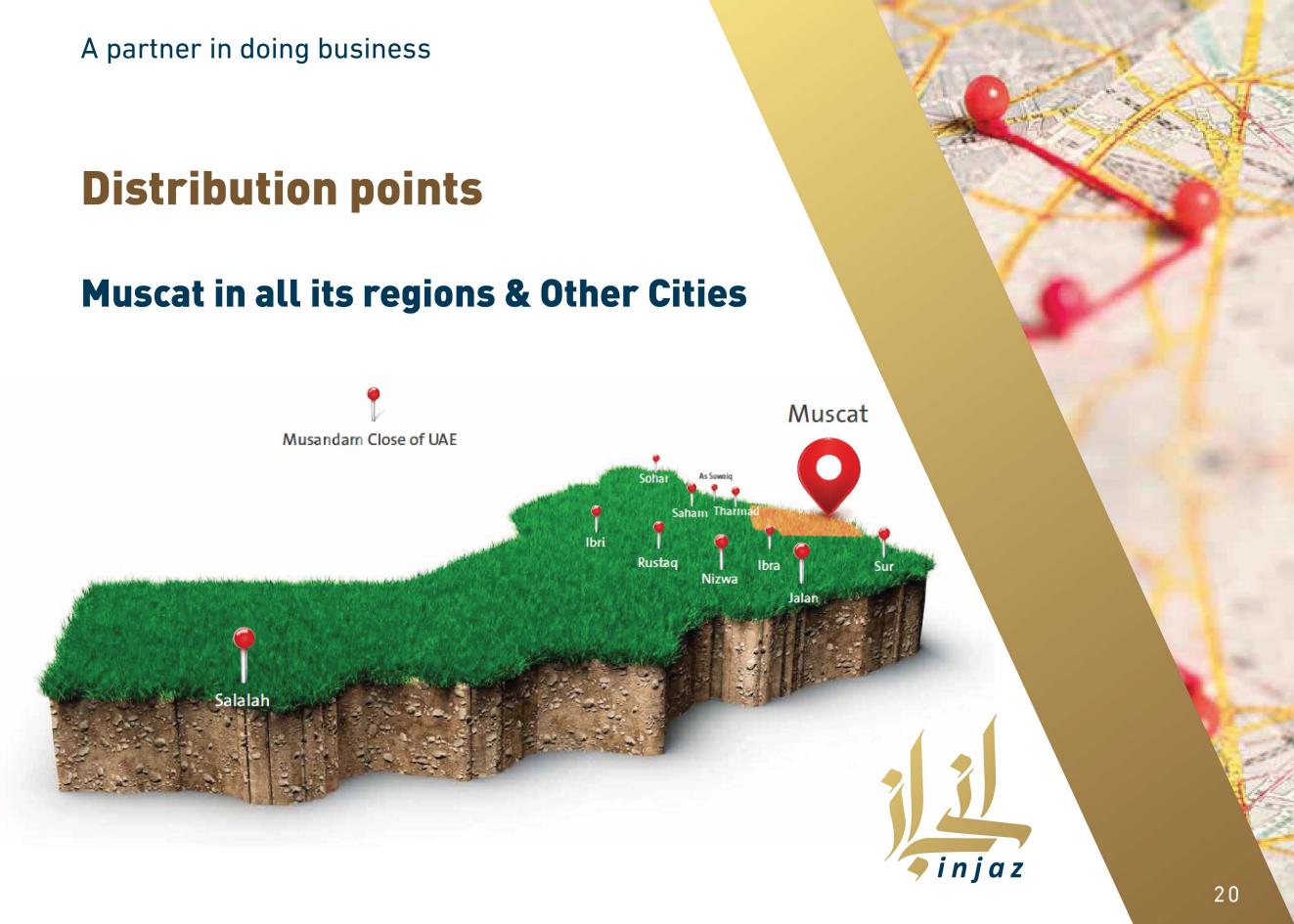
- Logistics studies and transportation engineering planning and design.
- Determination of equipment and procedures required to transport cargo and storage.
- Supervision of the entire transport operation beginning with the off-loading of heavy lifts on to hydraulic trailers and ending with the delivery and installation of the transported units or their foundations.



# **Projects**

- When you have out-of-gauge, exceptional, bulky or heavy items toship,
   call INJAZ United Service.
- We have the experts and the assets needed to plan, engineer and execute the best-suited end-to-end, chartered and multimodal transport solutions.
- Let us put our how behind your wow!







# Partner Strategists











شركة ميدل للسفر والسياحة Middle Travel and Tourism Company





شركة مسندم للصناعات ش م م Musandam Industries LLC

شركة السندان الوطنية ش م م Al-Sandan National Company LLC شركة لؤلؤة المضيق ش م م Loulouat Al Madiq LLC

مختبر الجودة الدولي International Quality Laboratory





# **CEO Speech**

The keenness to develop and develop the human element and create an encouraging work environment is one of the pillars of investment in human resources, and it will remain a goal that we seek. Relevancy to encourage the national economy and promote the principle of sustainability in the company's business and participation.



Ab Mustafa

## **Head office**

Muscat - Al Khuwair - Sultan Qaboos Street - Above Al Ahli Bank Fourth Floor - Office 406 A

## Al Maabilah Branch

Muscat-Al Maabilah - Inside Souq Al Fateh - office No.242

## **Al-Amerat Branch**

Muscat - Al Amerat - Al-Soug Street

# Salalah branch

Salalah - July 23 Street - Commercial District

# **Musandam Branch**

Khasab - Al Buhaira Hotel

Hot line +968 90902012

